



REACT
TECHNOLOGIES
Supporting Independent Journeys

Supporting Independent Journeys



React Interactive Total Care

React Interactive Total Care

Two-way personal travel support for independent living

React Interactive Total Care is a new service that further improves accessibility to public transport by combining a full, manned journey support service (with two-way communication), a companion smart device app and the React Interactive system.

The React System is already the national standard for talking signs on public transport networks across the UK. React Interactive adds a database, API and connectivity, while React Interactive Total Care is the ultimate step towards achieving accessibility for all.

React Interactive Total Care makes a huge difference to people with cognitive and sensory impairments, as well as people with Special Education Needs and Social Care requirements, giving them greater confidence to travel alone and enjoy more independent lives.



 **01457 861 431**
 **www.react-tech.com**



FS 650452
ISO 9001 2015

About React Interactive Total Care

React Interactive Total Care is a service that further enhances the functionality of React Interactive by introducing two-way communication from a control centre and a companion smart device app to actively help an even wider range of users.

React Interactive Total Care also includes guidance on parts of a journey not covered by public transport.



React Interactive Total Care – How it works

React Interactive Total Care can use trigger boards like the established React System, but also incorporates two-way communication and companion smart device app technology so users can plan ahead and be walked through their journey in real time. Its key addition is a web based system that a manned control centre uses to monitor and assist people on their journeys.



Why React Interactive Total Care?

React Interactive Total Care is delivered using the latest cloud-based database technology and users can be either supported by you, or our dedicated manned control centre.

React Interactive Total Care provides users with:

- End-to-end journey planning and support with a companion and monitoring service
- Two-way communication if they deviate from the pre-determined route, provided by our interactive manned control centre
- Interactivity with their environment, for example alerting bus drivers discreetly to the user's needs

And provides you with:

- Significant cost savings in your social care and transport budgets
- Compatibility with The React System and existing trigger boards
- Local authority transport optimisation reports including CT, ring and ride, contracted taxis, school buses and schedule buses
- Increased access to intelligence and advice about your passengers and the operation of your public transport network

Using the React Interactive Total Care service

React Interactive Total Care uses a companion smart device app, which allows users or their carers to:

- Plan and save journeys
- Be 'walked through' their journey in real time

And a web based control system that:

- Allows remote monitoring of the journey with interception and support from our manned assistance service should the user deviate from the route
- Allows the controller to set up and save a 'needs profile' to ensure information is presented in ways that are accessible to that particular user, for example to accommodate partially-sighted people or people with Autism

About REACT Technologies

Why work with REACT Technologies?

React Interactive Total Care is one of our specialist accessibility products that make a genuine difference to people's lives.

Our reputation is built on our high quality products and technology, as well as the guidance, support and service we give to those tasked with delivering accessibility solutions to the public.



Committed, credible and cutting-edge

REACT Technologies is the only licensed European supplier and manufacturer of RNIB React Enabled accessibility technology in the UK.

You can trust us to bring innovation and credibility to you or your clients' projects, while positioning you as a trusted leader in improving public transport accessibility and encouraging independent living.

With over 10 years' experience developing and implementing accessibility technology, our knowledgeable teams can support you and your individual projects every step of the way. We provide complete peace of mind in what is often a challenging industry.

We'll work with you as an efficient partner, delivering the accessibility solutions you need in the most economic, simplest way possible.

RNIB React Enabled



supporting blind and partially sighted people